

Extended Video Recordings

Avoiding “Sticker Shock” for Extended Video Recordings

Recently several ICSA members received some substantial bills for ordering extended videos from their SmartDrive system. Members are the owners of their SmartDrive system and data, and certainly have the right to order anything they wish.



However, in some of these cases, the member would not have needed to order an extended recording had he or she followed a few simple steps.

As explained in the SmartDrive [training courses](#) (password: SDResources), each 30-second video segment a member orders costs \$3. These SmartDrive training modules help members minimize the need to order extended video recordings. This in turn lowers your cost and may even eliminate the need to order altogether. In the meantime, here are some tips to minimize or eliminate the cost of extended recordings:

Before you order, have you:

- Checked your drivers log for a close time stamp (Date and time down to the minute)
- Determined the event is within 10-12 hours after the engine shut off (if applicable)
- Reviewed event triggers (no alert sent)
- Reviewed regular alert videos already sent to you
- Taken cost into consideration (\$3.00 per 30 second request)

When you are close to knowing what you want to order, we recommend you only order one 30-second event for each minute (every other option). This will cut your costs in half and if you miss the exact event you need, you will only need to order the other 30-second video in that minute.

Step 2: Select events to order

List	Map	The list below	
<input type="checkbox"/>	Event ID	Recorded Date	Trigger
<input checked="" type="checkbox"/>		4/13/2023 1:07 AM	Extended Recording
<input type="checkbox"/>		4/13/2023 1:08 AM	Extended Recording
<input checked="" type="checkbox"/>		4/13/2023 1:08 AM	Extended Recording
<input type="checkbox"/>		4/13/2023 1:09 AM	Extended Recording
<input checked="" type="checkbox"/>		4/13/2023 1:09 AM	Extended Recording
<input type="checkbox"/>		4/13/2023 1:10 AM	Extended Recording

PRO TIP:

USE THE EMERGENCY BUTTON!

Teach your drivers to push the manual record button anytime they want to flag and record something. These videos offload as



alerts and cost you nothing. Even if the driver pushes the button after witnessing an accident, at least we will have a time stamp and know where to look for the prior video.

Contact your regional safety consultant and they will order them for you!

Find your safety consultant [here](#).